

Amazon Two-Step Verification Instructions

If you're facing the issue of [Positive Feedback Integration](#) failing, please follow the instruction as below.

If you haven't enabled the Two-Step Verification [>>>>](#)

If you've already enabled the Two-Step Verification [>>>>](#)

Haven't enabled the Two-Step Verification

*****NOTE: please use the email login you grant access for BQool*****

– Positive Feedback Integration off

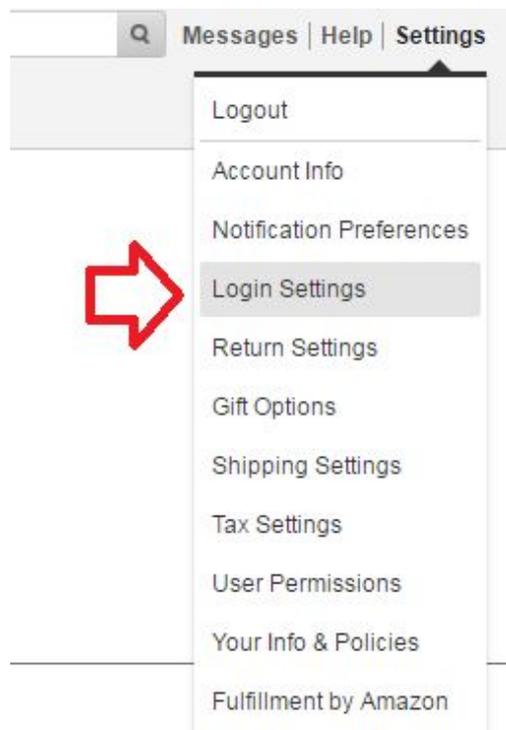
Seller Central Email: 

Seller Central Password:

Confirm Password:

Barcode Key: 

1. Please enable the 2-step verification in Seller Central. Log in to **Seller Central**. Go to **[Settings] > [Login Settings]**.



2. Edit [Advanced Security Settings].

The screenshot shows the Amazon Seller Central interface. At the top is the navigation bar with the Amazon logo and the text "amazon seller central". Below the navigation bar are several menu items: INVENTORY, PRICING, ORDERS, ADVERTISING, REPORTS, and PERFORMANCE. Below the navigation bar is the "Login Settings" section. It contains four rows of settings, each with a label, a value, and an "Edit" button. The rows are: Name: [redacted] Edit; Email: [redacted] Edit; Password: [redacted] Edit; and Advanced Security Settings: Manage how and when you receive security codes Edit. A red box highlights the "Advanced Security Settings" row, and a red arrow points to the "Edit" button for that row.

***NOTE: Please make sure you are on the same marketplace when you link to "Advanced Security Settings".**

The screenshot shows a browser window with the Amazon website. The address bar shows the URL "https://www.amazon.ca/a/settings/approval". The page content includes a search bar, navigation links, and a "Your Account" section. A yellow box contains the text: "***NOTE*** Please make sure these two sites are the same marketplace". Below this is the "Advanced Security Settings" section, which includes a "Two-Step Verification" button and a "Get Started" button. A red arrow points from the "Advanced Security Settings" link in the "Your Account" section to the "Advanced Security Settings" section. Below this is a smaller screenshot of the Amazon Seller Central interface, showing the "Advanced Security Settings" section with the "Edit" button highlighted by a red box. The address bar of the smaller screenshot shows the URL "https://sellercentral.amazon.ca/ap/...".

3. "Get Started" with the two-step verification.

Advanced Security Settings

Two-Step Verification

Require your mobile phone to sign in to your account



Why do I need this?

Passwords can get stolen - especially if you use the same password for multiple sites. Adding Two-Step Verification means that even if your password gets stolen, your Amazon account will remain secure.

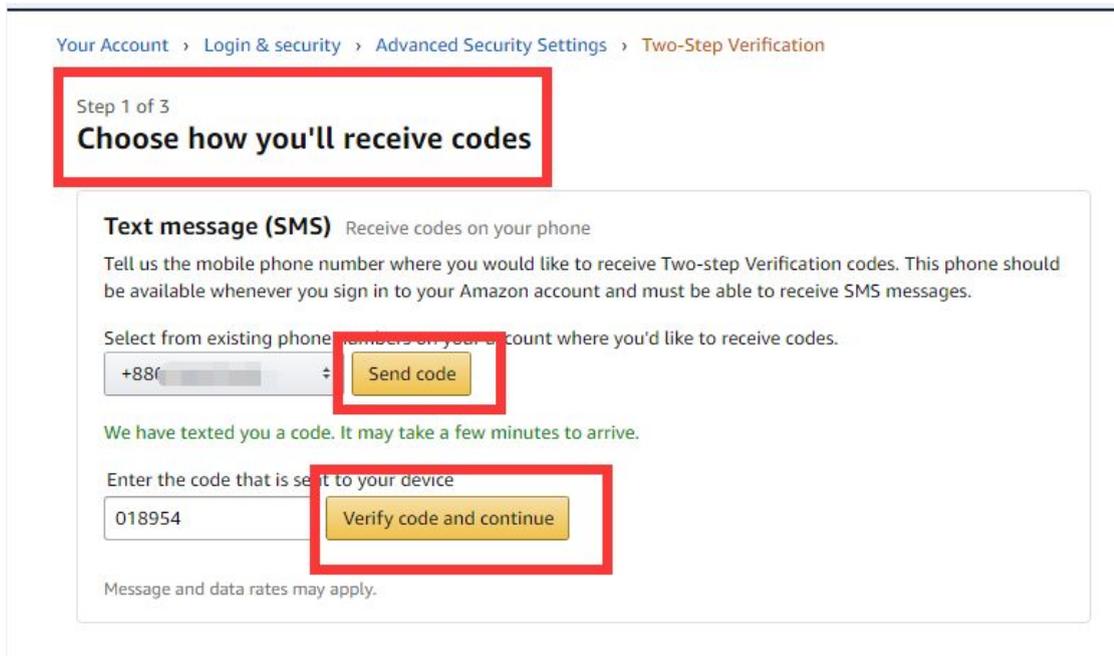
How does it work?

After you turn on Two-Step Verification for your account, signing in will be a little different:

1. You'll enter your password, as usual.
2. We'll send you a code.
3. You'll enter the code, and complete your sign in.



4. [Step 1 of 3] Choose "Text Message(SMS)" to receive a code to your device.



5. Choose “Authenticator App”

Step 1 of 3

Choose how you'll receive codes

Text message (SMS) Receive codes on your phone

Authenticator App Generate codes even when you don't have cell service

Rather than having a code texted to you every time you sign in, you will use an Authenticator app on your phone to generate a code. You will enter the code at sign in the same way as with texted codes.

1. **Open** your Authenticator App. [Need an app?](#) ▾
2. **Add** an account within the app, and scan the barcode below.



[Can't scan the barcode?](#) ▾

3. **Enter code.** After you've scanned the barcode, enter the code generated by the app:

6. [Step 2 of 3] Click on “**Can't scan the barcode**” and it will show a 52-digit code. Please **DO NOT Refresh** this page before the verification is done.

NOTE: Please note down this code. You will need to provide it to BQool later.

[Your Account](#) › [Login & security](#) › [Advanced Security Settings](#) › [Two-Step Verification](#)

Step 2 of 3

Add backup method

If you don't have access to your preferred method, you can use a backup method in order to sign in. Adding a backup method is required to prevent losing access to your account. You can always edit these methods on your Advanced Security Settings page.

Phone number Receive codes on your phone

Authenticator App Generate codes even when you don't have cell service

Rather than having a code texted to you every time you sign in, you will use an Authenticator app on your phone to generate a code. You will enter the code at sign in the same way as with texted codes.

1. **Open** your Authenticator App. [Need an app?](#) ▾
2. **Add** an account within the app, and scan the barcode below.



[Can't scan the barcode?](#) ▾

3. **Enter code.** After you've scanned the barcode, enter the code generated by the app:

Step 2 of 3

Add backup method

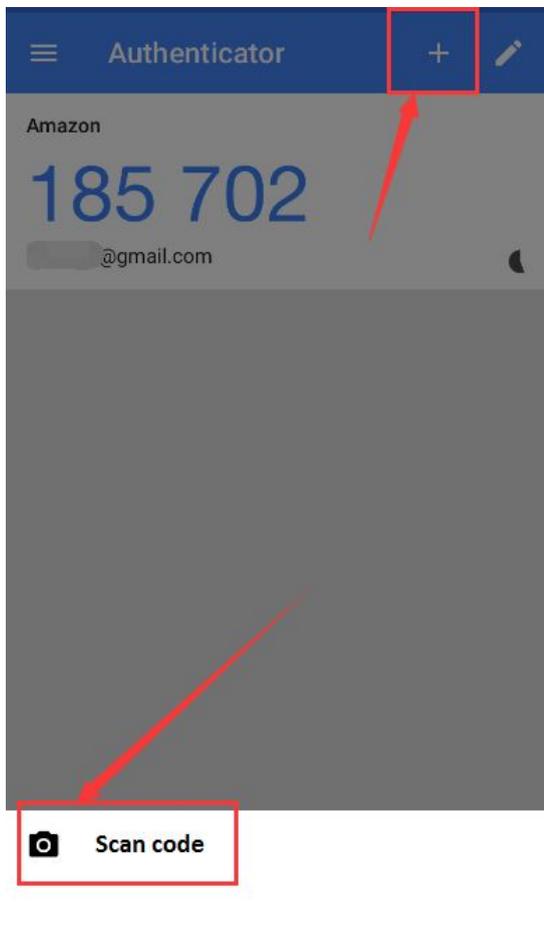
If you don't have access to your preferred method, you can use a backup method in order to sign in. Adding a backup method is required to prevent losing access to your account. You can always edit these methods on your Advanced Security Settings page.

The screenshot shows the 'Add backup method' interface. At the top, there are two radio button options: 'Phone number' (Receive codes on your phone) and 'Authenticator App' (Generate codes even when you don't have cell service). The 'Authenticator App' option is selected. Below this, there is a section titled 'Can't scan the barcode?' with a list of instructions: 1. Open your Authenticator App and select "Manually add account" from the menu. 2. In "Enter account name" type your full email address. 3. In "Enter your key" type the following key (space not required). 4. Set key type to "Time based". 5. Tap Add. The key 'W4PA G 4 C 6 KE 1 L 2 W 7 H 3 P F U M M Q J MA 3RRQ' is highlighted with a red box. To the right of the instructions, there is a red text prompt: 'Provide this code to BQool'. Below the instructions, there is a dropdown menu with the text 'Can't scan the barcode?' and a list item '3. Enter code. After you've scanned the barcode, enter the code generated by the app:'. Below this is an input field and a yellow button labeled 'Verify code and continue'.

7. Use your device to open the “Google Authenticator” app

The screenshot shows a search for 'google authenticator' in an app store. The search results show the 'Google Authenticator' app by Google, Inc., with a 4.5-star rating (25 reviews) and an 'open' button. Below the search results is a preview of the app's interface, showing a blue header with 'Authenticator', a large blue number '9374', and the email address 'lean@sample.com'.

8. Use the app to **scan QR code**



9. Copy and paste the **6-digit code** back to Seller Central.

Step 2 of 3

Choose how you'll receive codes

Text message (SMS) Receive codes on your phone

Authenticator App Generate codes even when you don't have mobile service

Rather than having a code texted to you every time you sign in, you will use an Authenticator app on your phone to generate a code. You will enter the code at sign in the same way as with texted codes.

1. **Open** your Authenticator App. [Need an app?](#)
2. **Add** an account within the app and scan the barcode below.



[Can't scan the barcode?](#)

3. **Enter code.** After you've scanned the barcode, enter the code generated by the app:

10. [Step 3 of 3] Finish the verification step

Step 3 of 3

Almost done...

Just two more important things to know:

1. Alternate sign in method

Some devices are unable to display a second screen prompting you to enter a security code, but Two-Step Verification will still be required. Here's how it will work:

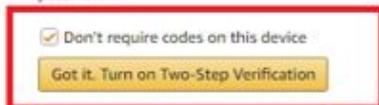
1. Sign in with your password. An error message will occur.
2. A security code will be sent to your preferred phone. You may also use an authenticator app.
3. Add ("append") the security code to the end of your password, and click "sign in" again.



You will then be signed in to your Amazon account.

2. Skip codes on your personal devices

If you are signing in on a personal device that you use often, you can choose to not be asked for codes on that device in the future. Any time you sign in again on that device, you will only need your password.



Your Account > Login & security > Advanced Security Settings



Advanced Security Settings

Two-Step Verification

Enabled

Disable

Preferred method [Change](#)

+888

Sent by text message

Login number - [Learn more](#) ▾

[Change](#)

Backup methods

Authenticator App

1 app enrolled

[Add new app](#)

[Add new phone](#)

11. Please put your **52-digit code** back to BQool Feedback Central. You will find it in **Settings > Generals > Positive Feedback Integration**.

Dashboard Campaigns Emails Images Blacklist Feedback Settings

+ Email Notification

+ Feedback Status

- Positive Feedback Integration off

Seller Central Email:

Seller Central Password:

Confirm Password:

Barcode Key: ?

BQool receives most of its data from Amazon API. However, positive feedback data is only available through Seller Central. By performing Positive Feedback Integration Walkthrough for detail.
The Positive Feedback Integration feature is only available on the \$25 subscription plan and above.

? Positive Feedback Integration Walkthrough ? Amazon Two-Step Verification Walkthrough

Already enabled the two-step verification

*****NOTE: please make sure the two-step verification is under the email you grant access for BQool*****

– Positive Feedback Integration off

Seller Central Email:

Seller Central Password:

Confirm Password:

Barcode Key:

1. Please Login to **Seller Central**. And you should see the image like the **right one**. If yours are the same as the left one, it means you haven't set up the Two-step Verification yet.

amazon

Verifying that it's you

For your security, we need to verify your identity.
We've sent a code to the email [redacted]. Please enter it below.

Enter code **Not Setup**

[Resend code](#)

amazon.co.uk

Two-Step Verification

Choose how you would like to get a new code

Phone number ending in XXX

Enter code from Authenticator App **OK**

[Contact customer service](#)

amazon.co.uk

Two-Step Verification

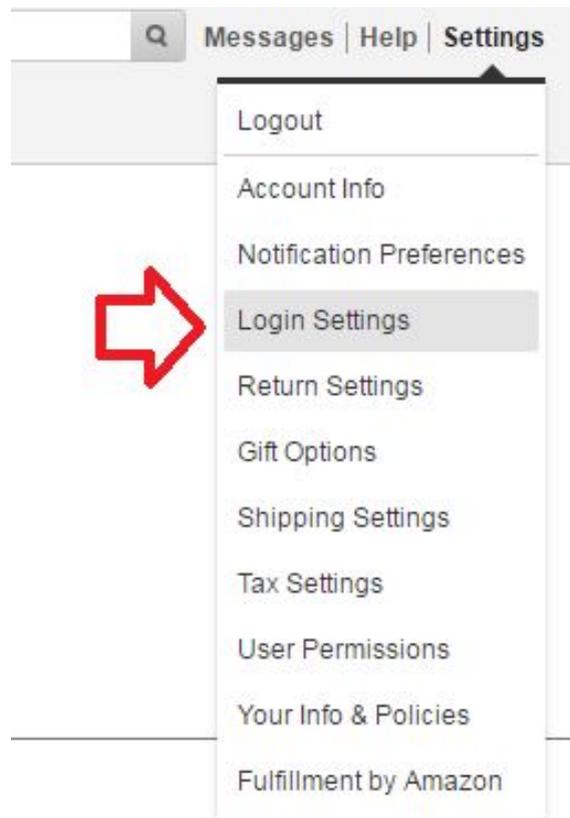
Enter the code generated by your Authenticator App

Enter code:

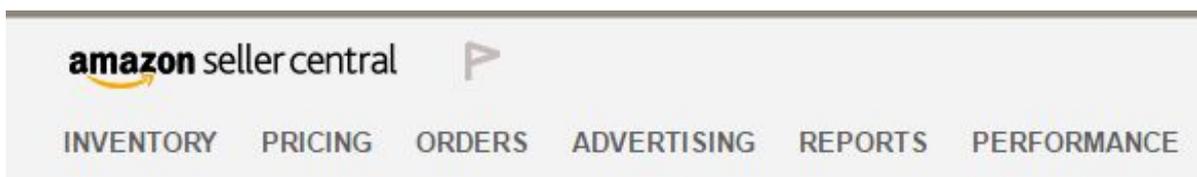
Don't ask for codes on this device

[Didn't receive the code?](#)

2. Go to **[Settings]** > **[Login Settings]**.



3. Edit **[Advanced Security Settings]**



Login Settings

Name: [blurred]

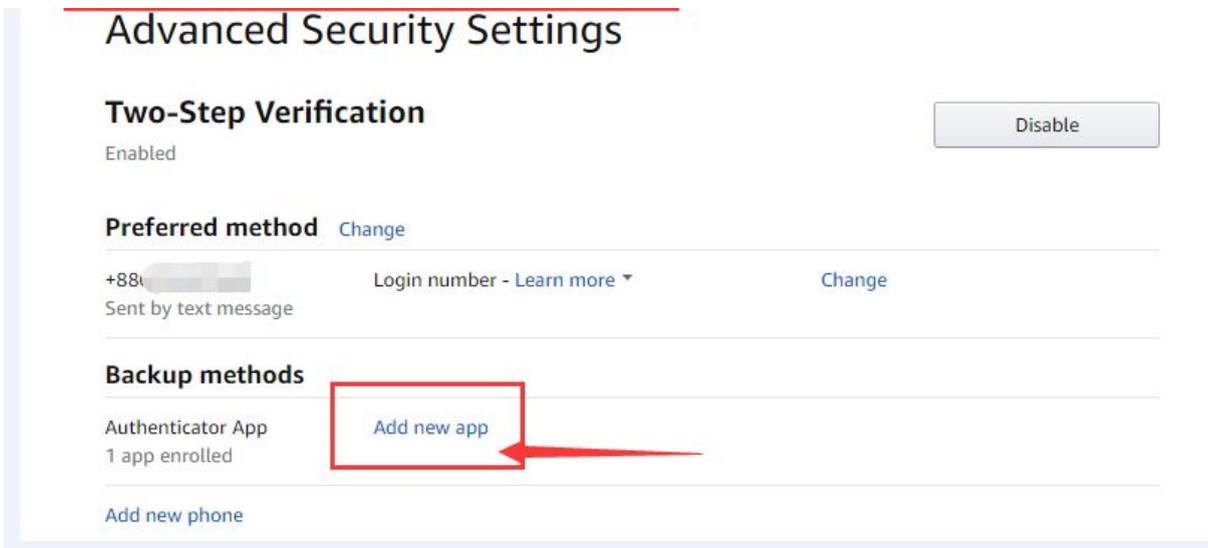
Email: [blurred]

Password: [blurred]

Advanced Security Settings: Manage how and when you receive security codes

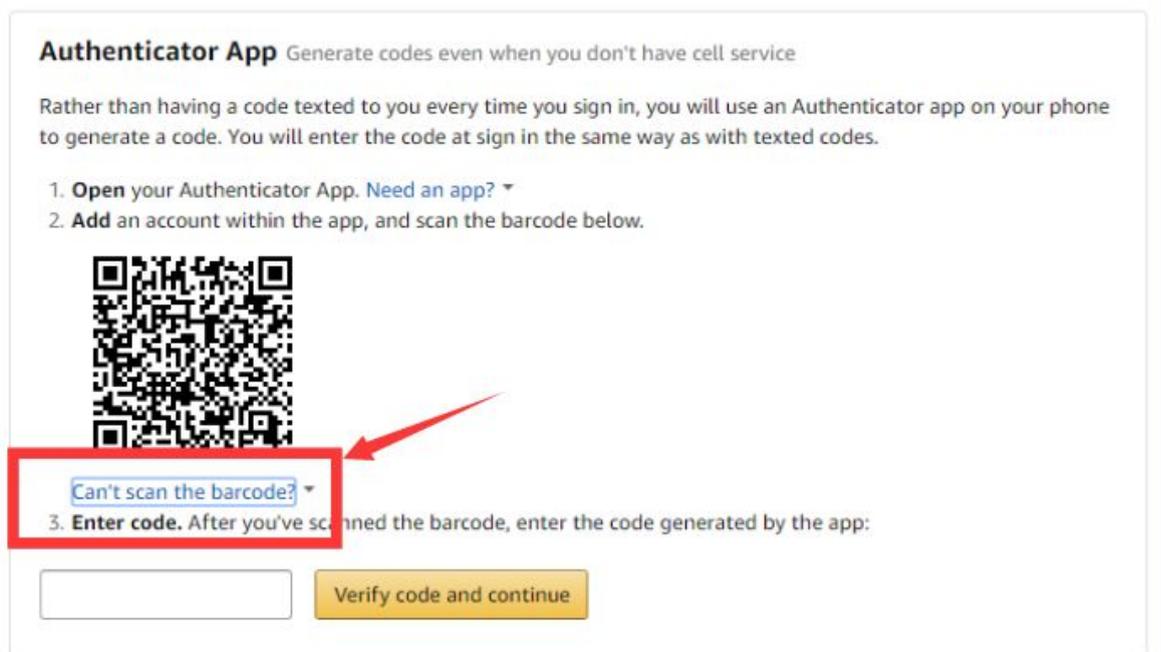


4. Click on **Add new app**



The screenshot shows the 'Advanced Security Settings' page. Under 'Two-Step Verification', it is 'Enabled' with a 'Disable' button. The 'Preferred method' is 'Login number - Learn more' with a 'Change' button. Under 'Backup methods', there is an 'Authenticator App' section with '1 app enrolled' and a red-bordered box around the 'Add new app' link, with a red arrow pointing to it. There is also an 'Add new phone' link at the bottom.

5. Click on **“Can't scan the barcode”** to look for the 52-digit code



The screenshot shows the 'Authenticator App' setup screen. It includes the title 'Authenticator App' and the subtitle 'Generate codes even when you don't have cell service'. Below this is a paragraph explaining the app's purpose. There are two numbered steps: '1. Open your Authenticator App. Need an app?' and '2. Add an account within the app, and scan the barcode below.' A QR code is displayed. Below the QR code, a red-bordered box highlights the 'Can't scan the barcode?' link, with a red arrow pointing to it. Below this is step '3. Enter code. After you've scanned the barcode, enter the code generated by the app:' followed by an input field and a 'Verify code and continue' button.

Add backup method

If you would like to add another backup method, you can do so. If you don't have access to your preferred method, you can use a backup method in order to sign in

Authenticator App

Generate codes even when you don't have cell service

When you sign in, you will use an Authenticator app on your phone the same way as with texted codes.

code below.

Can't scan the barcode?

1. Open your Authenticator App and select "Manually add account" from the menu.
2. In "Enter account name" type your full email address.
3. In "Enter your key" type the following key (space not required):
**JIV5 C L DNTP DOT HNJL U Q QY3R M IP R5YP
DB7 C Y O3ZX QA**
4. Set key type to "Time based"
5. Tap Add.

Can't scan the barcode?

3. **Enter code.** After you've scanned the barcode, enter the code generated by the app:

6. Please put your **52-digit code** back to BQool Feedback Central. You will find it in **Settings > Generals > Positive Feedback Integration.**

Dashboard Campaigns Emails Images Blacklist Feedback Settings

General Upload File

+ Email Notification

+ Feedback Status

- Positive Feedback Integration off

Seller Central Email:

Seller Central Password:

Confirm Password:

Barcode Key: ?

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? Positive Feedback Integration Walkthrough ? Amazon Two-Step Verification Walkthrough

If you have any questions regarding setting up Two-Step Verification, please email us at support@bqool.com. Or contact us via Live Chat 6 pm - 4 am PST, Monday to Thursday.